

## **POLICIES**

Open Year Round

Check-in is 3:00pm or after. Check-Out is 11:00am

**NO PETS** in or outside of the facility

**Children** – Although we love children, our cabin is designed with adults in mind.

**Full Payment** is required at time of reservation. Most major credit cards are accepted. Taxes are 3% additional for county and 3% for township.

**Smoking Rules** – The Dreamscape Hideaway is a non-smoking cabin. We respect the rights of smokers, and appreciate that you do not smoke in the cabin. We have provided facilities on the deck and ask that all cigarette butts be extinguished and placed in outside receptacles provided; Please do not toss or pitch butts on grounds or in the woods.

**Age To Rent-** You must be 21 or older to rent. As the responsible member of the group you will be responsible for any occurrences during the stay.

**Holiday Periods Rates, and Cancellation Policies** -President's Weekend, Memorial Weekend, Fourth of July, Labor Day Weekend. Thanksgiving, Christmas, and New Year's require a 3-night minimum. Confirmation is required 21 days prior to your arrival during these periods.

Cancellations of reservations that occur more than two weeks prior to your stay, will receive a 90% refund. Cancellations less than two weeks, but more than three days prior to the reservation will receive at 50% refund. There is no refund for cancellations less than 72 hours prior to the stay. In the event of an early departure, we cannot give any kind of refund.

**Damages** – We reserve the right to charge your credit card for any damages or excessive cleaning from your stay. If you notice any problems upon checking in, please let us know right away to avoid any damages being charged to your account. Failure to follow hot tub instructions may result in cleaning and refill for our next guest. Tub cleaning and refill is approximately \$150.00

**Amenities**- Occasionally appliances, hot tubs, fireplaces, etc... can malfunction. We will service and restore these amenities as quickly as we can. Due to cleaning and servicing, hot tubs are sometimes not up to full temperature at the time of check in and may need several hours to heat. We ask that you follow all guidelines and policies regarding use of amenities in order to keep them functioning at peak efficiency. No refunds will be given due to equipment failure, poor road conditions, acts of God, inclement weather, loss of power or your early departure for any reason. At Dreamscape Hideaway, we take pride in providing a comfortable atmosphere and will do everything possible to right any malfunctions.

Items in cabin inventory found missing or broken will be charged accordingly.

Occupancy is limited to Registered guest only. Absolutely no overnight visitors are allowed.

No moving of furniture or décor inside or outside of cabin.

No Illegal activities are permitted on property.